

STAFF BULLETIN

December 2015



Welcome to the Together We're Better (TWB) newsletter. Since the last issue, many people across all of our organisations have committed much of their time and energy to keep us moving forward towards our challenging deadlines.

Provider organisations have continued to show their support for the programme and we have now added a fourth key workstream in addition to the previously formed Fit & Well, High Risk and Independent and Receiving Care workstreams. This Provider workstream is being led by Andrew Donald.

Everything is on track for submitting the outline case for change to NHS England, the Trust Development Authority (TDA) and Monitor at the end of this month. While informal discussions continue to take place with the leaders of all of our organisations, early in the new year we will start to take this through the formal channels in the two councils and all NHS organisations.

The TWB website will soon be available. Once it's live we will post newsletters, regular updates and more detail on each of the workstreams and enabler workstreams. This will include the names of members of steering groups and frequency of meetings to allow you to contact them to provide feedback and offer your support if you wish to become more involved.

There will also be a Frequently Asked Questions page. We have drafted this by collating your questions at various events and meetings that have taken place over the last few weeks. This is just a starting point. We know you will have more questions and hopefully some of these will be answered in the new year from the emerging case for change. However, we do want to hear from you, so please email us on: togetherwe'rebetter@staffordshire.gov.uk

As you see, our work continues at pace, however I appreciate that we are not yet at a point where we have the level of detail to share with you that you would like. My aim is that we will soon have the information to answer your burning questions and be clearer about what transformation may look like on the ground as well as what it means to you, your colleagues and importantly your patients and the people you care for.

Rita Symons

Joining together

Some of the key events we've organised over the last couple of months are included here to give you a flavour of the activity taking place.

To date, two **Leadership Summits** have taken place bringing together senior individuals from commissioning and provider organisations. These gleaned rich content, the majority of people are positive about the programme and the 'pledges' to support the programme's vision have been very powerful.

Last week, senior leaders met again to discuss the draft Case for Change document that will be submitted to the tripartite of NHS England, Monitor and The Trust Development Authority (TDA) by the end of December.

A further summit is planned for March 2016.

The **Outcome Definition Workshops** (4 November) were attended by 120 clinicians, managers and front line staff, the voluntary sector and patient and public representatives to discuss what good health and social care would look like in Staffordshire and Stoke on Trent.

The workshops resulted in some strong statements around desired outcomes which the workstream leads are using to further refine their plans and to identify measures of success.

Wendy Saviour, Director Commissioning Operations North Midlands, presented the Staffordshire Transformation Programme to the **NHS England Executive** last month.

This was positively received and there was a recognition that good progress continues to be made.

The Workforce and OD enabler workstream organised an **OD summit** (9 November) and was supported by input from the National Leadership Centre on system leadership.

This session helped to refine what is desired from this workstream and identify priorities. It also allowed the workstream to ask for volunteers from our organisations to support its work.

Two meetings of the **Commissioning Congress** have been held. The most recent, in December, focussed on the content of the Case for Change. While the November meeting saw members receive a presentation on the Staffordshire and Stoke on Trent Primary Care Strategy.

Presented by Dr Paddy Hannigan, Noreen Dowd and Lyn Miller on behalf of the Primary Care Joint Commissioning Committee, it outlined the new model centred around the three characteristics of care that matter most to patients and how they align to the transformation programme:

- Proactive co-ordination of care - aligns to: Fit and Well
- Accessible care - aligns to: High Risk and Independent
- Co-ordinated care - aligns to: Receiving Care

Robust clinical leadership

Interviews for the **Medical Director** role have been held and the successful candidate will be announced shortly. **Five clinical leads** have already been appointed to the TWB programme to ensure thorough clinical involvement across all activity. The following appointments have been made:

- Dr Doug Robertson, Associate Medical Director, Mid-Cheshire Hospitals FT joins Planned Care.
- Dr Nasreen Fazal-Short, Director of Psychological Services at North Staffordshire Combined Healthcare NHS Trust brings her expertise to the Long Term Conditions and Frail Elderly groups.
- Dr Saher Zakai, Clinical Director (Mental Health and Children's Services inc. gynaecology and maternal services), South East Staffordshire and Seisdon Peninsular CCG and Dr Buki Adeyemo, Medical Director and Consultant Psychiatrist at North Staffordshire Combined Healthcare NHS Trust will jointly offer their support to the Mental Health activity.
- The High Risk and Independent Workstream has selected Dr Ajitha Prasad as its clinical lead. Ajitha is a GP Partner in East Staffordshire Clinical Commissioning Group.

Provider involvement

A new **Provider Workstream** has now been established, under the leadership of Andrew Donald, with support from Christine Emerton from the TWB programme team.

The first meeting was held on 23 November and steering groups now occur on a fortnightly basis.

Provider chief executives have agreed to lead a number of task groups and directors will provide support.

Assurance and recognition

The chairs of the Staffordshire and Stoke on Trent **overview and scrutiny committees and Health and Wellbeing boards** have been kept informed of progress to date and in the next quarter we have planned a number of joint sessions to more formally share the work to date and the more detailed vision and approach to achieving transformed health and care services.

The work of the Together We're Better programme continues to receive positive local and national recognition from NHS England in ongoing assurance meetings and in national reports including the recent **King's Fund** document, [Place-based systems of care: A way forward for the NHS in England](#).

The paper argues that providers of services should establish place-based 'systems of care' in which they work together to improve health and care for the populations they serve. The coming together of NHS partners and the two local authorities in Staffordshire and Stoke on Trent is cited as a practical example of how this is being addressed.

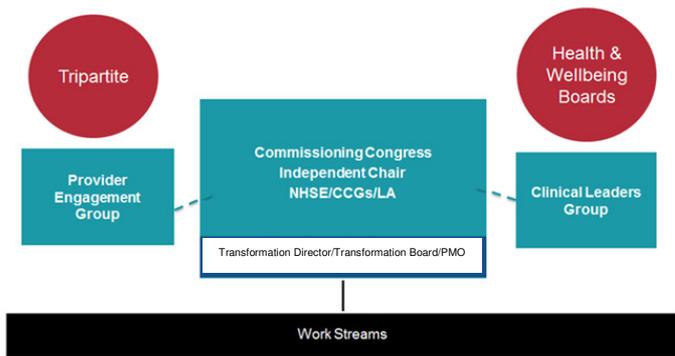
Transformational structure

In talking to staff we know that you understand that at the moment a lot of our ongoing work is taking place behind the scenes to scope out the transformational areas of work that will fall into the TWB programme and undertake the financial modelling. However, some of you have asked for clarity on how the programme is structured and who is involved.

Workstreams have been set up including steering groups that meet regularly. Each of the transformational workstreams has developed a blueprint summarising what it intends to achieve as part of the programme. These are feeding into the developing case for change.

Details of the members of each workstream and the frequency of meetings will soon be available on the new programme website.

Structure for transformation delivery



Workstreams and enablers

Work Streams			
Fit and Well	High risk and Independent	Receiving Care	Provider Transformation
Chris Weiner	Louise Rees Helen Coombes	Tony Bruce	Andy Donald
	Efficiency Marcus Warnes		
	Estates Iain Stoddart		
	Analytics and Information Ian Baines		
	Communication and PPI Andrew Donald		
	Workforce and Organisational Development Caroline Donovan		
	Contracting Wendy Kerr		
	IT Iain Stoddart		
	Finance and Governance Paul Simpson		

A summary of progress and plans

Completed (Oct – Dec 2015):

- Leadership summit
- Public engagement evidence review
- Clinical leads appointed
- Medical director appointed
- Outcome definition workshops
- Programme planning
- Workstream blueprints created
- OD summit
- Logic modelling training

Activities planned (Jan – Mar 2016)

- Workstream Project Logic models developed
- Assurance stage one passed
- Enabling workstreams mapped
- Pre-consultation agreed
- Programme phasing agreed
- Clinical impact analyses
- Scenarios development